

Dentist Connection

Connecting with Delta Dental of Iowa is easy!



Through the Dentist Connection, dentists and dental staff can easily look up patient benefits, submit a claim, access claims status, sign up for direct deposit and more. Fast access to the information you need means less time spent on patient administration and more time spent on your patient.

With the Dentist Connection, dentists and dental staff can:

- **Access patient information.** Look up patient benefits, such as eligibility, maximums and deductibles and waiting periods.
- **Access benefit estimates.** The benefit estimate tool shows you how a claim would be processed for the Delta Dental member.
- **Participate in the value-added services program.** Learn more about discounts on products and services for your business.
- **Submit a claim.** You can submit a claim online.
- **Access a claims status report.** You can enter a desired date range and get a report with all submitted claims with associated status in a given date range.
- **Learn more about the Enhanced Benefits Program.** Delta Dental of Iowa offers additional benefits for at-risk individuals, including diabetics, individuals with heart conditions, pregnant women and more. You can enroll a patient in the Enhanced Benefits Program and check their coverage, if applicable.
- **Access direct deposit.** You can enroll in direct deposit and get reimbursed faster, as well as change your banking information in our secure portal. Once enrolled, you can access your statements.
- **View additional resources.** You can access key forms, our dentist newsletter and other valuable resources.

If you currently do not have an account to access the Delta Dental Dentist Connection, you will need to register by following the steps below. Delta Dental recommends that each person in your office has their own username and password to access the secure site.



How to Register:

1 Go to deltadentalia.com, select “Dentist” from the dropdown menu and click on the “New user? Sign up.” in the My Account box located on the right side of the homepage.

2 To register, follow the prompts and enter the following information.

- First name and last name
- Business Tax ID Number (no dashes)
- Business City
- Business Zip
- Dentist First Name
- Dentist Last Name
- License ID (four-digit state issued license number without preceding zero)
- License State

Please note: The information that you enter must match what Delta Dental has on file. The most common mismatched information is the dentist's license ID. Do not use the zero or “A” preceding the license number.

3 You will then be prompted to enter a username and password.

4 You will receive a confirmation email once you are registered. Delta Dental will mail you an access code. You can also call Delta Dental of Iowa to get your code.

5 When you sign into the Dentist Connection for the first time, you will be asked to enter your username and password. For additional security, you will need to enter your access code.

6 Access key information about your Delta Dental patients with the click of a mouse!

